



PLACE

NEW

DIGITAL TICKETS





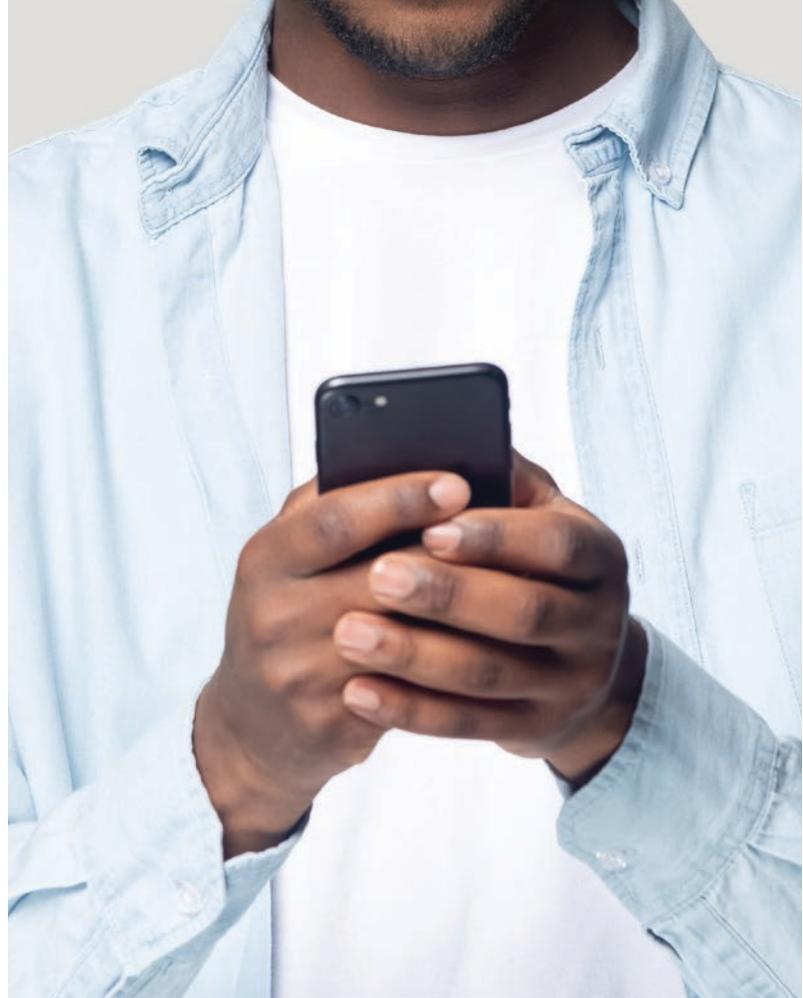
TD PLACE IS IMPLEMENTING SEVERAL CHANGES TO MAKE YOUR TICKETING EXPERIENCE EASIER THAN EVER.

TD PLACE DIGITAL TICKETS

Fans receiving individual tickets by ticket transfer will now receive tickets in a digital QR code format to display on your mobile phone rather than print at home.

Digital tickets will be sent to you from:
TICKET-ORDER@TDPLACE.CA

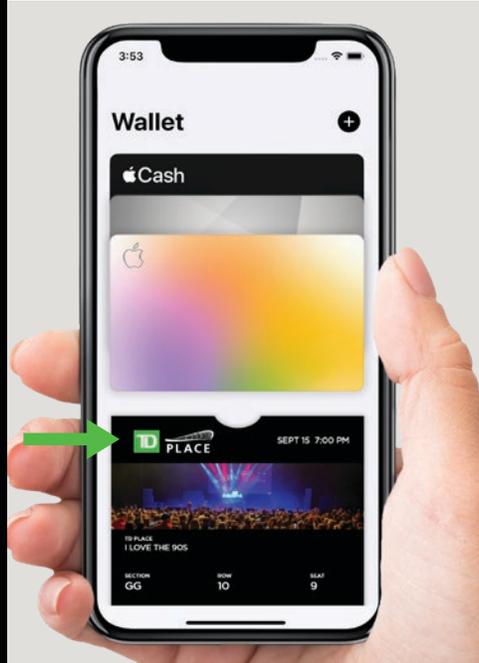
Follow these steps when you receive your tickets and getting into your event will be a breeze.



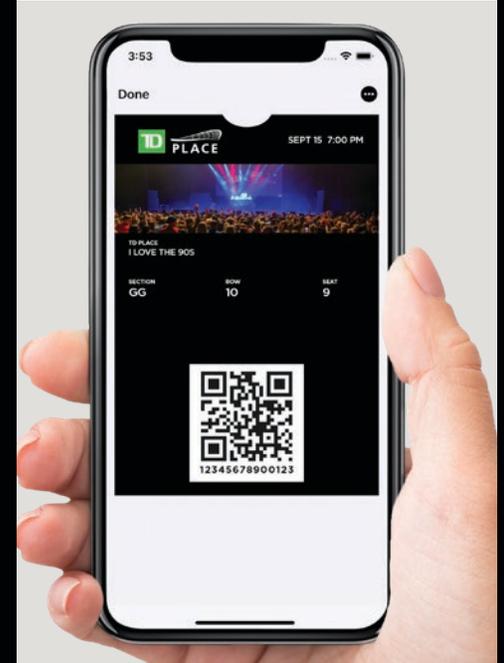
IPHONE USERS PLEASE DOWNLOAD YOUR TICKETS TO YOUR APPLE WALLET



Prior to the event, add your ticket to your Apple Wallet



Access your ticket in your Apple Wallet app

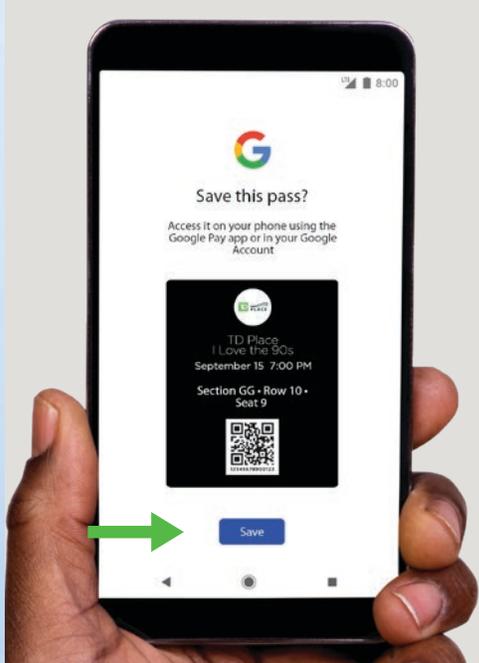


At the gate open your ticket and display

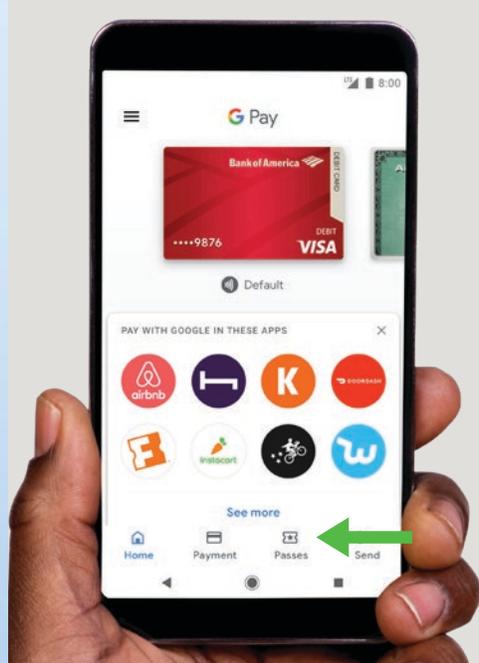


ANDROID USERS

PLEASE DOWNLOAD YOUR TICKETS TO YOUR GOOGLE PAY WALLET



Prior to the event, add your ticket to your Google Pay Wallet



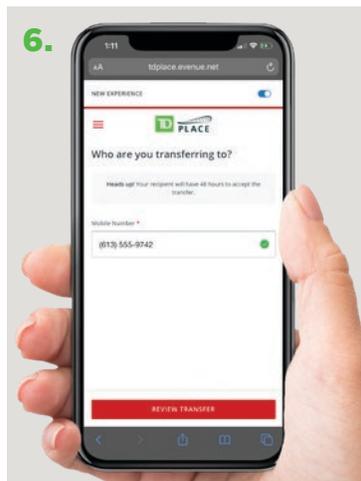
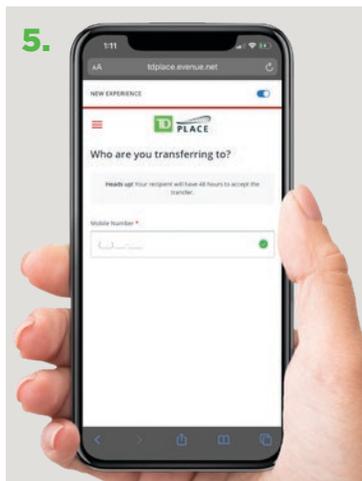
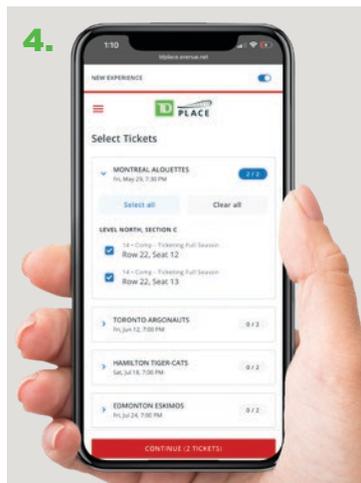
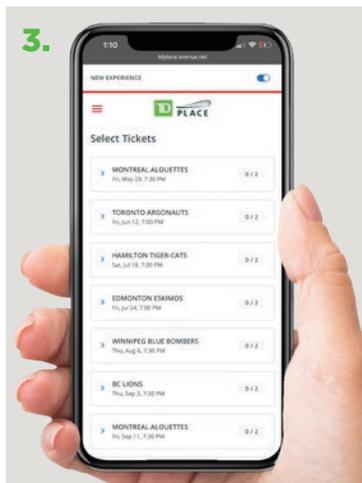
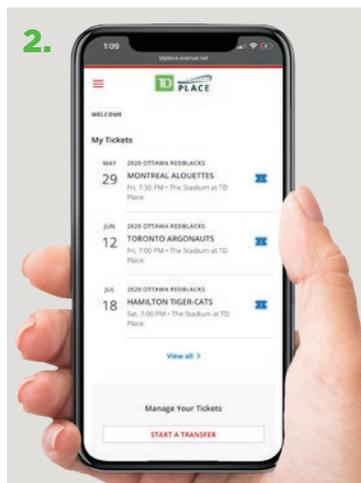
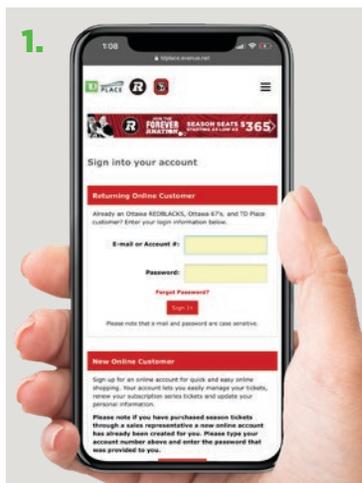
Access your ticket in your Google Pay app



At the gate open your ticket and display



HOW TO TRANSFER TICKETS



1. Login to your Account Manager.

2. You will see a list of your tickets. Scroll to the bottom and click "Start a transfer".

3. A list of your available tickets will appear and you will have the option to select which ticket(s) you would like to transfer by checking the box next to each ticket listing.

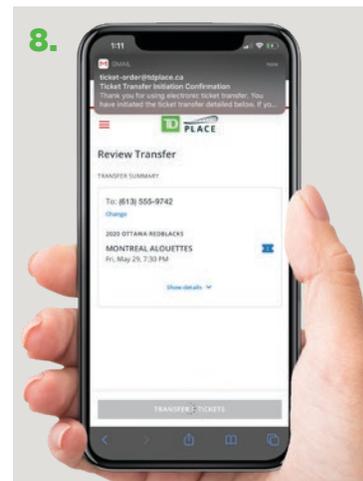
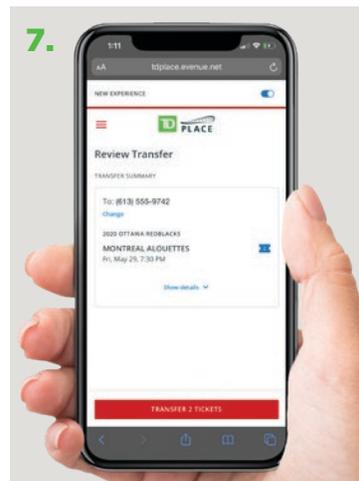
4. Once you have finished selecting your tickets, click the "Continue" button at the bottom of the page.

5. Enter the mobile number of the person you are transferring the tickets to.

6. Click "Review transfer".

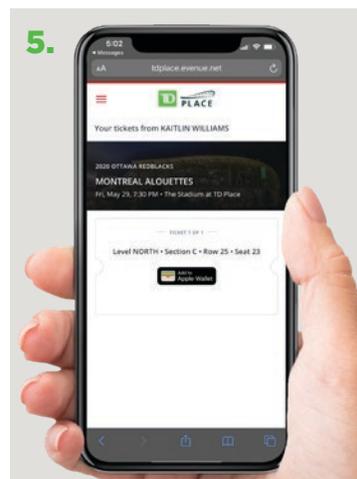
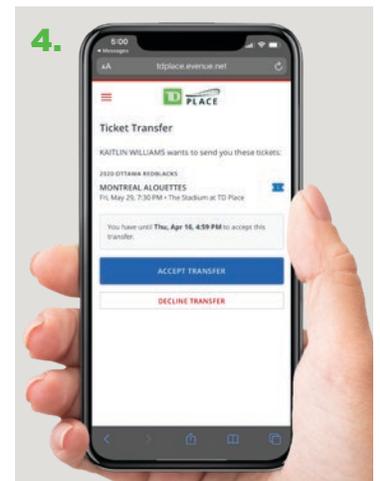
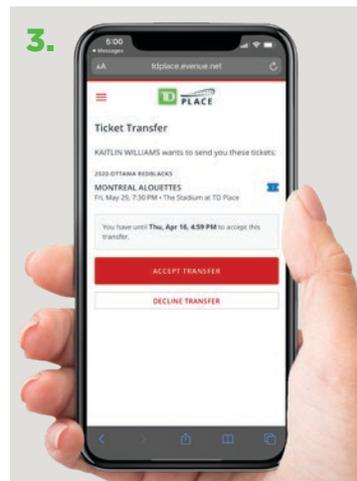
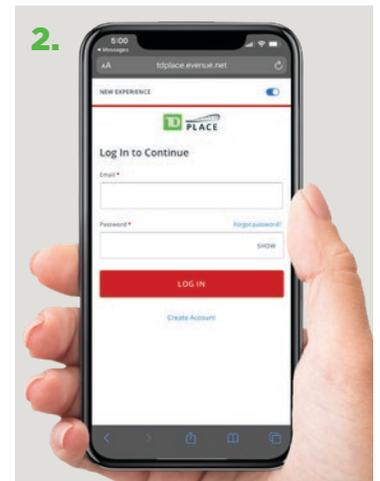
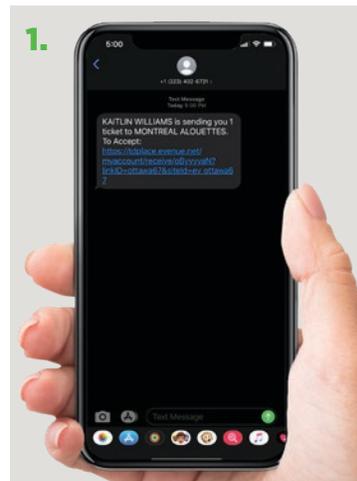
7. Here you will see a "Transfer Summary." If everything is correct click "Transfer (# of) tickets".

8. You'll receive an email saying "Ticket Transfer Initiation Confirmation".



ACCEPTING A TRANSFER TICKET

1. You will receive a text saying that someone is sending you tickets. Click the link to proceed.
2. Log in to your account using your email address and password. If you don't already have an account scroll to "New Online Customer" and click "Register Now" to create an account.
3. Click "Accept Transfer".
4. "Accept Transfer" will change to blue. Click it again to confirm.
5. Add tickets to your Apple Wallet or Google Play.
6. Enjoy the game!





THINGS TO REMEMBER

1. Do not print out your digital ticket as printed digital tickets will not be accepted at the gate.
2. It is extremely important to download your tickets in advance of the game as there is limited cellular coverage in the vicinity of TD Place events.
3. On gameday, you may go straight to the gate and present your ticket from your phone's wallet.

If you require additional help please contact your account manager or the box office at **613-232-6767** during our regular hours of operation. Monday-Friday 9am-6pm

